

IMPORTANT NOTICE REGARDING YOUR BILLING

February 2012

Thank you for choosing NDTC as your telecommunications provider. You are a valued customer and we appreciate your business.

NDTC will be undergoing a change in our billing system which will affect when you receive your NDTC statement. Currently we send out bills twice a month on the 7th and 20th depending on where you live.

Effective April 1, 2012, the current two bill cycle system will be combined so all of our customers billing will be done on the 1st of each month. Your April 1st statement will reflect one full month of charges. However, due to the changes, you will receive a credit on your March statement which will off-set the overlapping of the billing dates.

If you had authorized us to set up automatic payment of your bill through a bank account or with a credit/debit card, those payments are currently automatically processed on, or around, the 24th of each month. **Effective April 1, 2012 the ACH/EFT bank payments will process on the 8th of each month (or the following business day if the 8th falls on a weekend or holiday).** If this new date will not work for you please call our office to have the automatic payment stopped.

We appreciate your patience during this transition. We look forward to working together to continue to provide the quality service you have come to expect from NDTC. As always, please contact us with any questions or concerns at 1.800.880.4213 or 701.662.1100.

Sincerely,

NDTC